

My Mac Cheat Sheet*

Sandro V. Cuccia
sandro@ImageMedic.com
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*don't forget to hide me!

Use this handy form to help with troubleshooting!

My Mac

My Mac is a _____ model.
It has a _____ processor.
It has _____ MB/GB of RAM memory.
It has _____ memory banks/sticks inside.
The hard disk drive is _____ GigaBytes (GB).
The serial number is _____
My Mac is running Mac OS version _____

My User Account

My user account name is _____
My account password is _____
I am/am not an administrator (circle one).

- If not, the admin is _____
- The admin's phone # is _____

I do/do not have more than one Keychain (circle one).

- If I do, my Keychain names/passwords:
First _____
Second _____
Third _____

My Internet

My ISP is _____
Their phone number is _____
Their website address is _____
My account name is _____
My password is _____
To connect, I use (check all that apply):
_ internal modem _ cable modem
_ DSL _ router
The device brand/model is _____
I do/don't use a dial-up connection (circle one).

- If I do, my dial-in number is _____
- My alternate number is _____

I do/don't connect wirelessly (circle one).

- If I do, I have a (check one):
_ 802.11b network
_ 802.11g network
_ 802.11n network
- My wireless device is a _____
- My device password is _____
- Wireless encryption _ WEB _ WPA _ WPA2
- My encryption password _____

My Email

> Main Account

My email provider is _____
Their phone number is _____
My email address is _____
My email password is _____
This is a .Mac/POP/IMAP account (circle one).
My mail server address is _____
My SMTP server address is _____

> Work Account

My email provider is _____
Their phone number is _____
My email address is _____
My email password is _____
This is a .Mac/POP/IMAP account (circle one).
My mail server address is _____
My SMTP server address is _____

> Other Account

My email provider is _____
Their phone number is _____
My email address is _____
My email password is _____
This is a .Mac/POP/IMAP account (circle one).
My mail server address is _____
My SMTP server address is _____

> Other Account

My email provider is _____
Their phone number is _____
My email address is _____
My email password is _____
This is a .Mac/POP/IMAP account (circle one).
My mail server address is _____
My SMTP server address is _____

My Mac Emergency Contacts

AppleCare: www.apple.com/support

Apple Tech Support: **800-275-2273**

Retail Apple Store: _____

Apple Service Provider: _____

Mac-savvy friend: _____

*don't forget to hide me! *don't forget to hide me! *don't forget to hide me! *don't forget to hide me!